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Office of Legislative and Regulatory Affairs - Texas

December 26, 2001

Office of the Secretary Federal Communications Commission 9300 East Hampton Drive Capitol Heights, MD 20743.



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List ABODE

Re: CC Docket No. 00-257/ - Transfer of Subscriber Base from FairPoint Communications Solutions Corp. to Valor Telecommunications of Texas.

Dear Secretary:

Valor Telecommunications of Texas, LP (Valor) and FairPoint Communications Solution Corp. (Fairpoint) have reached an agreement whereby FairPoint will be transferring its customer subscriber base to Valor effective on February 1, 2002. After that date, FairPoint will no longer be offering telecommunications services in Valor service areas in Texas and Arkansas.

All affected customers are business customers and both long distance and local services currently provided by FairPoint will be transferred to Valor. Valor will provide local services while Valor's affiliate long distance carrier, Valor Telecommunications LD, LLC, will provide long distance service.

Valor certifies that it has provided customers affected by the above-described transaction with the notice that is attached to this letter and that it is in compliance with statutory and FCC requirements related to this streamlined process for transferring customers to another telecommunications carrier.

Should you have any questions about this filing, please contact me at your convenience.

Robert B. Rice

Regulatory Director & Chief Counsel - Texas

400 W. 15th St., #440, Austin, Texas 7870 Phone (512) 457-9949 • Fax (512) 457-9991 www.valortelecom.com

URGENT!

NOTICE OF TRANSFER OF TELEPHONE SERVICE

VALOR Telecommunications of Texas. LP ("VALOR") and VALOR Telecommunications LD, LLC ("VALOR LD"), a VALOR affiliated long distance carrier, have acquired FairPoint Communications Solutions Corp.'s ("FairPoint") rights to provide your local and long distance telephone services as FairPoint will no longer be providing those service in your area. VALOR can assist you with your carrier selection for your local and long distance services.

You have the right to transfer your FairPoint telephone services to the alternative service provider or providers of your choice. However, you must make this selection(s) <u>January 31, 2002</u> (the "Selection Date").

If you have not transferred your service to VALOR and VALOR LD, or to the local and long distance service providers of your choice, by the Selection Date, your services will be transferred automatically to VALOR and VALOR LD within ten (10) days from the Selection Date (the "Transfer Period").

After the Transfer Period, FairPoint will no longer be providing your local and long distance service. If you have provided a deposit to FairPoint, FairPoint will refund your deposit to you pursuant to your service agreement with FairPoint. VALOR will not be responsible for refunding your FairPoint Deposit. Any complaints concerning your FairPoint services prior to the Selection Date should be addressed to FairPoint. VALOR will not be assuming responsibility for pre-transfer complaints.

Call VALOR immediately to select new service packages and ensure a smooth transition!

Contact Numbers

VALOR: <u>1-866-324-9900 (toll-free) for business service</u>.

Hours: M-F 8:00 a.m.-6:00 p.m. CST

FairPoint: <u>1-888-730-0066</u> (toll-free) for business service.

Hours: M-F 8:00 a.m.-6:00 p.m. EST

Please see the information included in this mailing for important details.





December 21, 2001

NOTICE OF TRANSFER OF TELEPHONE SERVICE

Dear FairPoint Telephone Customer:

FairPoint Communications Solutions Corp. ("FairPoint") **VALOR** and Telecommunications of Texas, LP ("VALOR") have entered into an agreement whereby VALOR has acquired FairPoint's rights to provide your local, local toll, and long distance telephone service(s), as applicable. Upon receipt of this letter you may transfer your local, local toll, and long distance telephone service(s) formerly provided by FairPoint to VALOR or any other carrier(s) of your choice. If you have not transferred your services to VALOR or another carrier by January 31, 2002 (the "Selection Date"), then within the following ten (10) day period (the "Transfer Period), your telephone services will be transferred to VALOR as outlined below in accordance with applicable rules of the Federal Communications Commission ("FCC"), the Public Utility Commission of Texas ("TXPUC") or, if you are an Arkansas customer, the Public Service Commission of Arkansas ("ARPSC"). After the Transfer Period FairPoint will no longer provide local, local toll, or long distance telephone service to you.

You have a choice in selecting your telephone service provider.

- 1) If You Select VALOR for Local Service by the Selection Date: Please contact VALOR at 1-866-324-9900 (toll-free) for business service as soon as possible. VALOR will provide you with the services you request, and will make long distance service available to you from the carrier of your choice. You may be able to retain your existing FairPoint phone number with VALOR service. Your customer service representative will confirm your number retention when you call for service. VALOR will not charge its customary new connection fee or any other carrier change charges.
- 2) If You Select Local Service from Another Provider before the Selection Date: Please be aware that if you transfer your service to a provider other than VALOR, you may incur a new connection charge, and you must make arrangements with that service provider to transfer your service prior to the Selection Date.
 - a. If you will be keeping your phone # -- If you make arrangements for new service from a service provider other than VALOR and you will be keeping your existing telephone number, then your new provider will contact FairPoint to arrange for the transfer of your service you will not need to do anything further.
 - b. If you will not be keeping your phone # -- If you make arrangements for new service from a service provider other than VALOR but you will <u>not</u> be keeping your existing telephone number, then please contact FairPoint at 1-888-730-0066 (toll-free) to schedule the disconnection of your existing telephone service and the discontinuation of further billing.
- 3. If You Do Not Select A Local Service Provider by the Selection Date: If you have not transferred service to either VALOR or another provider by the Selection Date, your local telephone service will be automatically transferred to VALOR during the Transfer Period, in accordance with the applicable rules of the TXPUC, ARPSC, and FCC. Services will be provided to you as follows:

a. <u>Local Services</u> -- VALOR will provide approximately the same local services, including local toll calls, if you have not selected another carrier for your intraLATA calls, as you were receiving with FairPoint, at VALOR's tariffed rate structure.

b. <u>Long Distance Services</u>

1) FairPoint Long Distance Customers -- If you used FairPoint for long distance, please call VALOR at the phone numbers listed in Part 1 above to select the long distance carrier of your choice, after the transfer of your local service. Otherwise, your long distance service will be transferred to VALOR Telecommunications LD, LLC, a VALOR affiliate long distance carrier, and will be provided according to its tariffed rates, terms, and conditions, which rates, terms, and conditions may differ from FairPoint's.

The matrix below details the rate structure for VALOR Telecommunications LD, LLC's No Hassle Plan, which is the rate plan that will apply to your account if you make no carrier or plan selections. This is the most beneficial plan for most small and medium sized businesses.

Calls are billed in six second increments after the first 18 seconds. Rates are the same 24 hours a day, 7 days a week.

Domestic Direct Dialed		
Description	Rate	
Monthly Service Charge	\$4.95 (waived over \$50)	
Intrastate (inside the state)	\$0.09 per minute	
Interstate (state to state)	\$0.09 per minute	
Domestic Calling Card		
Per call Surcharge	\$0.75 per call	
Payphone Surcharge	\$0.30 per call	
Intrastate	\$0.09 per minute	
Interstate	\$0.09 per minute	
Toll Free		
Monthly Service Charge	\$5.00 per month	
Intrastate	\$0.09 per minute	
Interstate	\$0.09 per minute	

You will be notified of any rate changes by bill insert at least 30 days prior to the effective date of any change.

- Long Distance Customer of Another Carrier -- If you used a long distance carrier other than FairPoint, you will receive the same service from the same carrier.
- 3) If you have a preferred carrier freeze that prevents unsolicited changes on your local toll and/or long distance service, and have not contacted VALOR or another provider by the Selection Date, the freeze will be lifted and your local toll and long distance service transferred according to this section. You must contact VALOR to arrange for the freeze protection to be reinstated after the transfer.
- c. <u>Service Adjustments</u> -- You may make adjustments and changes to your service from VALOR at any time by calling the toll free number listed above for business customers.

You will be responsible for any account balance due FairPoint through the date of your transfer. After the payment of your final bill to FairPoint, any deposits or credits that may be due to you from FairPoint will be sent to you within 60 days following the discontinuation of your telephone service. FairPoint will no longer make any new changes to your FairPoint phone service.

FairPoint appreciates the opportunity to have been your telephone service provider. VALOR is eagerly looking forward to serving your communications needs! If you have any questions regarding your FairPoint telephone service or the transfer of your service, please direct any questions you may have to FairPoint at 1-888-730-0066 (toll-free). FairPoint will work with you to attempt to resolve any outstanding issues involving its service. VALOR will not be assuming responsibility for pre-transfer issues. If you have any questions about your future telephone services or features from VALOR, please contact VALOR at 1-866-324-9900 (toll-free).

Sincerely,

FairPoint

VALOR

VALOR'S TERMS AND CONDITIONS OF LOCAL SERVICE

As a service to our customers, and in compliance with requirements of the Public Utility Commission of Texas and the Public Service Commission of Arkansas, as applicable, VALOR wants to provide you with the following information concerning the terms and conditions of service.

Depending on your location, your business local telephone service will be billed at a monthly rate between \$_18.35 and \$ 19.94 per business line plus authorized fees, taxes and applicable surcharges for VALOR's touch-tone one-party flat rate service.* If you have any features such as Caller ID, Call Waiting, Call Forwarding, and Three Way Calling, the rates for those and other features will be as follows:

Caller ID –	\$7.50 - \$9.25 #
Call Waiting -	\$3.00 - \$3.50 #
Call Forwarding - Variable	\$2.25 - \$3.50 #
Three Way Calling -	\$3.15 - \$3.50 #
Speed Calling Eight (8) -	\$2.25 - \$3.50 #
Custom Call Forward -	\$2.65 #
Automatic Call Return -	\$4.00 #
Automatic Busy Redial -	\$4.00 #

- If you decide to order any additional services, a full description of each product or service you order will be identified on your bill. For additional information, you may reference the EasyOptions section of your VALOR Telephone directory or visit our Web site at www.valortelecom.com.
- Charges for late payment and returned checks For business customers, a one-time, late payment charge not to
 exceed 5% of the delinquent balance is applicable if payment is not made by the next bill date as referenced in
 the Payment Information section of the telephone bill. There is a \$ 7.50 to \$10.00 charge for returned checks. If
 late payment or returned check charges are applicable, they can be found in the Other Charges section and
 Monthly Statement section of the telephone bill.
- Deposits and advance payments If a deposit or advance payment is later required to continue local telephone service with VALOR, the advance payment will appear in the Monthly Statement section of your telephone bill and the deposit will appear in the Payment Information section of your telephone bill. Information on interest accrual and refund of deposit can be found in the "Your Rights as a Customer" section of the VALOR Telephone directory.
- Telephone number assignment changes Your correct telephone number will be reflected on your telephone bill.
- You may terminate your service at any time, subject to any minimum billing as set forth in our tariffs.

#Rates vary by location for many of VALOR's features. VALOR also offers discounted feature packages. If you have features that qualify for a package discount, that discount will be applied to your bill.

^{*}Rates vary by location for VALOR's touch-tone, 1-party flat-rate service.